

Privacy Policy for KM Herbals, Inc.

KM Herbals (the “Company”) is committed to protecting the privacy of its users. This Privacy Policy (“Privacy Policy”) is designed to help you understand what information we gather, how we use it, what we do to protect it, and to assist you in making informed decisions when using our Service. Unless otherwise indicated below, this Privacy Policy applies to any website that references this Privacy Policy, any Company website, as well as any data the Company may collect across partnered and unaffiliated sites.

For purposes of this Agreement, “Service” refers to the Company’s service which can be accessed via our website at www.kmherbals.com/ through desktop or mobile applications. The terms “we,” “us,” and “our” refer to the Company. “You” refers to you, as a user of Service.

Consent

By accessing our Service, you accept our Privacy Policy and Terms of Service, and you consent to our collection, storage, use and disclosure of your personal information as described in this Privacy Policy. In addition, by using our Service, or services across partnered and unaffiliated sites, you are accepting the policies and practices described in this Privacy Policy. Each time you visit our website, or use the Service, and any time you voluntarily provide us with information, you agree that you are consenting to our collection, use and disclosure of the information that you provide, and you are consenting to receive emails or otherwise be contacted, as described in this Privacy Policy. Whether or not you register or create any kind of account with us, this Privacy Policy applies to all users of the website and the Service.

Information We Collect

KM Herbals, Inc. only has access to the information we collect via direct contact from you, email communication, our website’s inquiry form and ecommerce store, or through your use of this service. Such information might include company contact information, business type, services of interest, and financial information for payment processing. Additionally, some data collected via this website may be used to establish eligibility for wholesale purchases within the state of California. We will not sell or rent personally identifiable information to anyone, transfer this information internationally, or use this information to make automated decisions.

We may collect both “Non-Personal Information” and “Personal Information” about you. “Non-Personal Information” includes information that cannot be used to personally identify you, such as anonymous usage data, general demographic information we may collect, referring/exit pages and URLs, platform types, preferences you submit and preferences that are generated based on the data you submit and number of clicks. “Personal Information” includes information that can be used to personally identify you, such as your name, address and email address.

KM Herbals, Inc. does not collect or process any sensitive personal data from its website users, including race or ethnic origin, sexual orientation, political opinions, religious or philosophical

beliefs, genetic or biometric data, health or mortality, or trade union memberships. KM Herbals, Inc. will not collect or process any such data unless required by law.

In addition, we may also track information provided to us by your browser or by our mobile application when you view or use the Service, such as the website you came from (known as the “referring URL”), the type of browser you use, the device from which you connected to the Service, the time and date of access, and other information that does not personally identify you. We use this information for, among other things, the operation of the Service, to maintain the quality of the Service, to provide general statistics regarding use of the Service and for other business purposes. We track this information using cookies, or small text files which include an anonymous unique identifier. Cookies are sent to a user’s browser from our servers and are stored on the user’s computer hard drive. Sending a cookie to a user’s browser enables us to collect Non-Personal Information about that user and keep a record of the user’s preferences when utilizing our services, both on an individual and aggregate basis. The Company may use both persistent and session cookies; persistent cookies remain on your computer after you close your session and until you delete them, while session cookies expire when you close your browser. Persistent cookies can be removed by following your Internet browser help file directions. If you choose to disable cookies, some areas of the Service may not work properly.

How We Use and Share This Information

The data collected through this website is necessary for legal business purposes, specifically for us to offer interested website users the requested KM Herbals, Inc. products and services. However, collection of such data via this website is not mandatory. Should the interested user prefer to instead offer this information via telephone, they may contact us at 707-878-2980.

We will only use your information to respond to you regarding the reason you contacted us, including connecting you with the appropriate requested information and fulfilling orders for products or services. We will only retain the personal data collected from a user for as long as we need to fulfill the purposes for which we have initially collected it, unless otherwise required by law.

Non-Personal Information:

In general, we use Non-Personal Information to help us improve the Service and customize the user experience. We also aggregate Non-Personal Information in order to track trends and analyze user patterns of the Service. This Privacy Policy does not limit in any way our use or disclosure of Non-Personal Information and we reserve the right to use and disclose such Non-Personal Information to our partners, advertisers and other third-parties at our sole discretion.

Personal Information:

In general, we do not sell, trade, rent or otherwise share your Personal Information with third-parties without your consent. We may share your Personal Information with vendors and other third-party providers who are performing services for the Company. In general, the vendors and third-party providers used by us will only collect, use, and disclose your information to the

extent necessary to allow them to perform the services they provide for the Company. For example, when you provide us with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery, or return a purchase, you consent to our collecting and using such personal information for that specific purpose, including by transmitting such information to our vendors (and their service providers) performing these services for the Company.

In addition, we may disclose your Personal Information if required to do so by law or if you violate our Terms of Service.

Website Host and Third-Party Services

Our Service is hosted by Weebly, Inc. (“Weebly”). Weebly provides us with the online e-commerce platform that allows us to provide the Service to you. Your information, including Personal Information, may be stored through Weebly’s servers. By using the Service, you consent to Weebly’s collection, disclosure, storage, and use of your Personal Information in accordance with Weebly’s privacy policy.

Weebly uses Square and PayPal to process payments from users purchasing goods and services from this website. We also use ACT! for customer relationship management, Google Analytics as our traffic measurement service, which collects information regarding how users interact with our website, and Campaign Monitor for digital marketing services. In addition, we utilize Microsoft Outlook for email processing and QuickBooks for accounting. These companies do not retain, share, store or use personally identifiable information for any secondary purposes beyond serving the purposes of this website and our Service.

However, certain third-party service providers also have their own privacy policies in respect of the information that we are required to provide to them in order to use their services. For these third-party service providers, we recommend that you read their privacy policies so that you can understand the manner in which your Personal Information will be handled by such providers. For more information about Weebly and these third-party services, please see [Weebly](#), [Square, Inc.](#), [PayPal](#), [Campaign Monitor](#), [ACT!](#), [Google Analytics](#), [QuickBooks](#), and [Microsoft Outlook](#).

How We Protect Information

We take precautions to protect your information. Once we receive your transmission, we implement reasonable precautions and follow industry best practices in order to protect your Personal Information and ensure that such information is not accessed, disclosed, altered or destroyed. However, data transmissions over the Internet are not 100% secure. Consequently, we cannot guarantee or warrant the security of any information you transmit to us and you do so at your own risk. By using our Service, you acknowledge that you understand and agree to assume these risks.

Wherever we collect sensitive financial information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed

lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page. While we use encryption to protect sensitive financial information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

If we learn of a security systems breach we will attempt to notify you within 72 hours of the breach, where feasible, and may do so electronically so that you can take appropriate protective steps. By using the Service or providing personal information to us, you are consenting to KM Herbals, Inc. communicating with you electronically regarding security, privacy, and administrative issues related to your use of the Service. We may post a notice on our applicable websites if a security breach occurs. If this happens, you will need a web browser enabling you to view the applicable websites. In these circumstances, we may also send an email to you at the email address you have provided to us.

If you post any comments or content on our Service, including representations of our Service on Facebook, Instagram, or other social media websites, any personally identifiable information you choose to provide there may be read, collected, or used by other users of the Service, as well as other parties. KM Herbals, Inc. is not responsible for any information you choose to submit in these forums and we cannot guarantee that other users have not made any copies of and/or will not use such information outside of the Service.

Your Rights Regarding the Use of Your Personal Information and Opting Out

We will send you Service-related announcements on occasions when it is necessary to do so. For instance, if our Service is temporarily suspended for maintenance, or a new enhancement is released, which will affect the way you use our Service, we might send you an email. Generally, you may not opt-out of these communications, which are not promotional in nature. Based upon the Personal Information that you provide us, we may communicate with you in response to your inquiries to provide the services you request and to manage your account. We may communicate with you by email or telephone, in accordance with your wishes.

We may also use your Personal Information to send you updates and other promotional communications. You have the right at any time to prevent us from contacting you for marketing purposes. When we send a promotional communication to a user via Weebly or Campaign Monitor, the user can opt out of further promotional communications by following the unsubscribe instructions provided in each promotional e-mail. Please note that this applies solely to communications made via these services, and we may continue to send you administrative emails including, for example, periodic updates to our Privacy Policy.

You can submit a user access request with us at any time and free of charge by contacting us via the email address or phone number given here and on our website. By submitting this request, you can:

- See what data we have about you.

- Learn why this data is being processed and who has access to it.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

If you have any questions regarding this Privacy Policy or the practices of this Site, or wish to withdraw your consent for the continued collection, use or disclosure of your Personal Information, please contact us by sending an email to info@kmherbals.com.

Links To Other Websites

As part of the Service, we may provide links to or compatibility with other websites or applications. However, we are not responsible for the privacy practices employed by those websites or the information or content they contain. This Privacy Policy applies solely to information collected by us through the Service. Therefore, this Privacy Policy does not apply to your use of a third-party website accessed by selecting a link via our Service. To the extent that you access or use the Service through or on another website or application, then the privacy policy of that other website or application will apply to your access or use of that site or application. We encourage our users to read the privacy statements of other websites before proceeding to use them.

Age of Consent

By using the Service, you represent that you are at least 18 years of age.

Changes to Our Privacy Policy

KM Herbals, Inc. reserves the right to change this Privacy Policy and our Terms of Use at any time. If we decide to change this Privacy Policy, we will post these changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it. It is your sole responsibility to check this website from time to time to view any such changes to the terms of this Privacy Policy and to stay informed on the ways you can help keep your information secure. If you do not agree to any changes, if and when such changes may be made to this Privacy Policy, you must cease access to this website. If you have provided your email address to us, you give us permission to email you for the purpose of notification as described in this Privacy Policy.

KM Herbals, Inc.